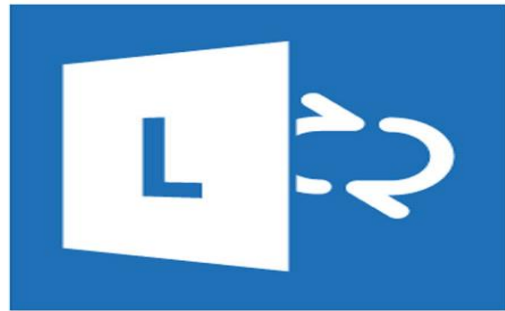


MICROSOFT LYNC IMPLEMENTATION & ROLL OUTS

A SOLUTION OFFERING FOR
CORPORATE & ENTERPRISE



Want to spend less time playing telephone tag and more time being productive? A Microsoft Lync Unified Communications solution from Auxilion makes communication and collaboration clinical and seamless across your organisation.

Unified Communications (UC) is changing the way organisations communicate and collaborate. It integrates real-time communications, such as instant messaging, presence and telephony with static communications such as voicemail, e-mail and fax. Auxilion are at the forefront of UC technology with a particular specialisation in Microsoft Lync. Our accredited IT professional services team has the track record to manage your Lync rollout and implementation project to get your workforce collaborating more seamlessly.

Benefits of a Lync UC Platform

A Microsoft Lync UC platform delivers the following benefits for your organisation:

- Provides one platform for all communications, from voice to video, e-mail to info sharing.
- Makes work more interactive and engaging, eliminating physical partitions in the office.
- Makes your workforce more accessible from anywhere, anytime, streamlining communication.

- Eliminates CAPEX and running costs associated with traditional PBX telephony systems.

Why Auxilion for UC?

Auxilion is a proven design, delivery and support partner for UC deployments and IP Telephony rollouts. Our team has deployed UC solutions for some of the largest organisations across the globe, from the manufacturing and education sector to the pharmaceutical and professional services industries.

From upgrading organisations from aging PBX (Private Branch Exchange) systems to replacing the underlying legacy telephony infrastructure, Auxilion deploys complete UC solutions that enable you to scale and grow and empower your workforce with a unified voice.

Auxilion UC deployment projects are rolled out and managed in accordance with the Project Management Institute (PMI) best practice ensuring continuity during transition and formal infrastructure handover and documentation.

Our Approach

Auxilion approaches a UC deployment project in a phased approach:

1. Project Management
2. Design
3. Supply & Commissioning
4. Pilot Testing
5. Rollout & Implementation
6. Support & Maintenance
7. End User Adoption & Training

- Microsoft® Lync™ Server 2010 (IM, Presence, Voice)
- Microsoft® Lync™ Server 2013 (IM, Presence, Voice)
- Microsoft Lync On-Prem and Office 365 Lync Online Hybrid solutions
- Microsoft Hyper-V Server 2008 R2, 2012, 2012R2
- SIP Trunking, provisioning and routing protocol
- Audiocodes & Ferrari, SBA's and SBC's
- Altigen MaxACD for Interactive Voice Response (IVR) call-centre and call-management functionality.



Figure 1: Approach to Lync UC Solution Rollouts

Why Auxilion for Lync?

Auxilion has deployed a variety of UC and IP Telephony solutions from the leading vendors in the market. In particular Auxilion holds a specialist competency around Microsoft Unified Communication solutions including Microsoft Lync and the following technologies:

FURTHER INFORMATION

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